


Adult Residential Treatment Program 2024



Riversbend provides residential treatment and comprehensive neurological rehabilitation programs in Bay City, Michigan. The programs are dedicated to helping each individual achieve their highest level of independence while they are residing in a home like environment receiving phenomenal care.

2024 AROUND THE BEND

Adult Residential Program Outcomes		Target	Achieved
Access to Services	Improve Community outings for every location by establishing a goal by the CARF department	50% more outings a month per home	Still in progress moving into the 2024 year.
Efficiency	Hire and retain staff	80% retention rate	Still in progress but at 98% 
Effectiveness	To have monthly house meetings that all residents attend and benefit from getting their ideas and viewpoints heard.	80%	73%
Satisfaction	Case managers would recommend Riversbend to other case managers, insurance adjusters, and family members.	90%	100% 
Satisfaction	Our residents were overall satisfied with our menus but did request to see less chicken and more seafood choices. Riversbend hired a dietitian to come in and revamp the menus.		

The Riversbend Facebook page is up and running. Follow the page to see all the fun we have daily.

A new and improved menu is now in the homes with more seafood options!

Pontoon Rides are scheduled and posted on calendars for the remainder of Summer.

The 16th annual Golf outing is July 25th at the Bay City State Park.

As of 7/24