

Adult Residential Treatment Program 2023



Riversbend provides residential treatment and comprehensive neurological rehabilitation programs in Bay City, Michigan. The programs are dedicated to helping each individual achieve their highest level of independence while they are residing in a home like environment receiving phenomenal care.

Adult Residential Program Outcomes			Target	Achieved
Access to Services	Improve Community outings for every location by establishing a goal by the CARF department		50% more outings a month per home	Still in progress
*Efficiency	Hire Staff and retain staff		50% more staffing	Still in process
Effectiveness	CARF team to improve services and offerings to analyze data and inform others in company		80%	Still in process
Satisfaction	Case managers would recommend Riversbend to other case managers, insurance adjusters, and family members.		90%	100%
Satisfaction	Residents are satisfied with the Home that they live in and the assistance given to them		94%	95%

2023 AROUND THE BEND

***The Riversbend Facebook page is up and running. Follow the page to see all the fun we have daily.**

***SPLASH BASH was a fun and successful day!!**

***PONTOON rides are officially done for the season. Thank you to all the staff that helped.**

***15th ANNUAL GOLF CLINIC BBQ AT STATE PARK WAS ATTENDED BY OVER 120 RESIDENT AND STAFF.**

